

## DHS Referral Guidance for Healthcare Facilities

## DHS Isolation Site Screening and Referrals

1

Patient has positive or pending COVID-19 test results or COVID-like Illness (CLI) and date of COVID-19/CLI symptom onset is fewer than 14 days prior to referral or patient continues to have fever or active symptoms

Patient is a current DHS client (within the past year or known to Outreach)

HCF calls **(212) 361-5590** to verify that the patient is a current DHS client and requests an isolation bed for the patient



HCF references the **DHS Isolation Site Hospital Screening Form** for exclusion criteria



Patient meets criteria to be referred to the DHS isolation site, as described on the Screening Form



If patient is medically appropriate for the level of services at the DHS isolation sites, HCF completes the **DHS Isolation Site Hospital**Screening Form



For all patients who meet criteria for isolation and who have received approval from the DHS Hotline, HCF emails the referral form to DHSMedical-COVID19@dhs.nyc.gov



DHS reviews the completed referral and requests additional information as needed. HCF receives an email within 1-2 hours regarding the status of the referral between 8am-6pm after all required information is received

## NYC H+H Isolation Hotel Referrals



Patient has positive or pending COVID-19 test results or COVID-like Illness (CLI) and date of COVID-19/CLI symptom onset is fewer than 14 days prior to referral or patient continues to have fever or active symptoms



Patient is <u>EITHER</u> not a current DHS client <u>OR</u> patient is a current DHS client who meets exclusionary criteria for DHS isolation sites



## **Exclusionary Criteria for Current DHS Clients:**

Client cannot care for self independently; is 65+ years old; has been diagnosed with serious mental illness; has history of suicide ideation or attempt(s); is on dialysis; or has uncontrolled chronic illness, etc.



For more information regarding exclusion criteria for DHS isolation sites, please consult the **DHS Isolation Site Hospital Screening Form** 



HCF refers the client to NYC H+H Isolation hotels by completing the Community Care Referrals Screening Tool



HCF emails the Community Care Referrals Screening Tool to CommCareCP@nychhc.org



If HCF has any questions pertaining to the H+H Isolation Hotels, please contact: **(646) 694-3500** 

Always refer current DHS clients that meet criteria for the DHS Isolation Sites to DHS.