



HEALING, EDUCATION, RESILIENCE & OPPORTUNITY  
FOR NEW YORK'S FRONTLINE WORKERS

# EXPECTATIONS FOR PROVIDING TRAINING & SUPPORT

## MASTER TRAIN-THE-TRAINERS

- Register for all training modules
- Review videos and available toolkits to reinforce knowledge and understanding
- Clarify areas of uncertainty and seek guidance to further develop hard and soft skills
- Use subject matter expertise to contribute ideas for expanding support for program
- Collaborate internally to develop a format and schedule to train subsequent groups
- Initiate training in a timely manner

## TRAINERS

- Accept meeting invitations in a timely manner
- Participate actively in trainings and fully engage in learning
- Utilize internal knowledge to offer ideas for tailoring training
- Ask questions or share ideas for responding to various situations
- Collaborate with Master Trainers to initiate teaching for the identified Peer Support Champions

## PEER SUPPORT CHAMPIONS

- Collaborate with stakeholders to create streamlined dialogues centered around responses to traumatic events
- Communicate information about wellness events & standing debriefs
- Serve as a facilitator or co-facilitator for debriefing events
- Document emotional debriefing interactions on the H3 Post-Encounter Form